

STEFFES LIMITED WARRANTY FOR RESIDENTIAL HEATING SYSTEMS (2100, 3100, 4100 AND 5100 SERIES)

Registering your purchase is an essential step to ensure warranty coverage. A Warranty Registration card is included with the Owner's Manual. Simply complete, detach the bottom portion, and return the card today. Retain the top portion of the card for your files.

WARRANTY STATEMENT

Steffes warrants for a period of five (5) years following delivery, limited to seven (7) years from date of manufacture, of any goods provided under this Agreement that the goods purchased hereunder will be of merchantable quality, free from defects in material and workmanship, and that the goods provided will be new and conform to the mechanical and performance specifications referenced in any drawings provided by Steffes. Customer shall promptly provide notice to Steffes of any goods which do not comply with such warranty.

THE WARRANTIES SET FORTH HEREIN ARE STEFFES' SOLE AND EXCLUSIVE WARRANTIES, AND THEY ARE MADE IN LIEU OF ALL OTHER WARRANTIES. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, WHETHER ARISING BY OPERATION OF LAW, STATUTE, USAGE OF TRADE, CUSTOM, COURSE OF DEALING OR PERFORMANCE, THE PARTIES' CONDUCT OR OTHERWISE, FOR ANY PRODUCTS, SERVICES OR OTHER ITEMS SOLD OR FURNISHED BY STEFFES. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, AND EXCEPT TO THE EXTENT EXPRESSLY STATED HEREIN, STEFFES DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND, EXCEPT TO THE EXTENT EXPRESSLY STATED HEREIN, THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. STEFFES SHALL NOT BE LIABLE FOR ANY LOSSES, CLAIMS, DAMAGES OR LIABILITY RELATING TO LOST PROFITS OR OTHER CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, PUNITIVE OR INDIRECT DAMAGES IN CONNECTION WITH OR RELATING TO GOODS PROVIDED HEREUNDER.

If the goods fail to meet the warranty requirements set forth herein, as mutually agreed by both Parties, excluding goods which have been subject to misuse, abuse, negligence, accident, improper maintenance or improper operations, Steffes shall: repair or replace the product or part(s) only which prove to be defective under normal use. The Customer shall be responsible for any labor costs associated with the repair or replacement of the product or part(s), including the cost of returning the defective product or part(s) to Steffes.

This Warranty is void if the product is moved from the premises in which it was originally installed. This Warranty shall not apply to any product or part which has been altered in any respect, or improperly installed, serviced or used, or has been subject to accident, negligence, abuse or misuse.

The Customer assumes all risk and liability whatsoever resulting from the use of this device. In no event shall Steffes be liable for any indirect, special or consequential damages or lost profits.



STEFFES LIMITED WARRANTY FOR RESIDENTIAL CONTROLS AND ACCESSORIES (TRANSCEIVER, OUTDOOR SENSOR, AIR HANDLER, STATIC HEAT RECOVERY UNIT, REMOTE ROOM SENSOR, TIME CLOCK MODULE, THEBEN TIME CLOCK)

Steffes warrants that the Steffes Control is free from defects in materials and workmanship under normal use and service. Steffes' obligation under this Warranty is limited to the repair or replacement of the appliance or parts only which prove to be defective under normal use within **three (3) years** of the date of purchase, limited to **five (5) years** from the date of manufacture, and which Steffes' examination of the returned device or part(s) shall verify to Steffes' satisfaction that it is defective. The user shall be responsible for any labor costs associated with the repair or replacement of the device or part(s) including the cost of returning the defective appliance or part(s) to Steffes.

This Warranty is void if the device is moved from the premises in which it was originally installed. This Warranty shall not apply to a device or part which has been altered in any respect, or improperly installed, serviced or used, or has been subject to accident, negligence, abuse or misuse.

THE ABOVE WARRANTY BY STEFFES IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.

The user assumes all risk and liability whatsoever resulting from the use of this device. In no event shall Steffes be liable for any indirect, special or consequential damages or lost profits.



STEFFES LIMITED WARRANTY FOR COMMERCIAL AND GRID-INTERACTIVE (GETS) CONTROLS (GETS, SCR, BACNET, LOAD MANAGEMENT CONTROLLER)

Steffes ("Steffes") warrants that the Steffes Control is free from defects in materials and workmanship under normal use and service. Steffes' obligation under this Warranty is limited to the repair or replacement of the appliance or parts only which prove to be defective under normal use within **two (2) years** of the date of purchase, limited **to three (3) years** from the date of manufacture, and which Steffes' examination of the returned device or part(s) shall verify to Steffes' satisfaction that it is defective. The user shall be responsible for any labor costs associated with the repair or replacement of the device or part(s) including the cost of returning the defective appliance or part(s) to Steffes.

This Warranty is void if the device is moved from the premises in which it was originally installed. This Warranty shall not apply to a device or part which has been altered in any respect, or improperly installed, serviced or used, or has been subject to accident, negligence, abuse or misuse.

THE ABOVE WARRANTY BY STEFFES IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.

The user assumes all risk and liability whatsoever resulting from the use of this device. In no event shall Steffes be liable for any indirect, special or consequential damages or lost profits.



STEFFES LIMITED WARRANTY COMMERCIAL OFF-PEAK HEATING SYSTEMS (6100, 7100, 8100, AND 9100 SERIES)

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WARRANTY STATEMENT

Steffes warrants for a period of two (2) years following delivery, limited to three (3) years from date of manufacture, of any goods provided under this Agreement that the goods purchased hereunder will be of merchantable quality, free from defects in material and workmanship, and that the goods provided will be new and conform to the mechanical and performance specifications referenced in any drawings provided by Steffes. Customer shall promptly provide notice to Steffes of any goods which do not comply with such warranty.

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If the goods fail to meet the warranty requirements set forth herein, as mutually agreed by both Parties, excluding goods which have been subject to misuse, abuse, negligence, accident, improper maintenance or improper operations, Steffes shall: repair or replace the product or part(s) only which prove to be defective under normal use. The Customer shall be responsible for any labor costs associated with the repair or replacement of the product or part(s), including the cost of returning the defective product or part(s) to Steffes.

This Warranty is void if the product is moved from the premises in which it was originally installed. This Warranty shall not apply to any product or part which has been altered in any respect, or improperly installed, serviced or used, or has been subject to accident, negligence, abuse or misuse.

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